



GRANTLEY ARMS

Accessibility Policy

LAST UPDATED: 15.08.2025

At the Grantley Arms, we aim to make everyone feel welcome and strive to ensure that guests of all abilities are catered for. Our 2025 renovation of the pub was thoughtfully conducted with accessibility in mind. We welcome assistance dogs and are a dog and child-friendly venue. Our staff are very happy to offer assistance where required and to help ensure every visit is comfortable and enjoyable.

If you have specific access needs or require further information prior to your visit, please do not hesitate to contact us.

Please find outlined below information regarding our accessibility:

1. MAKING A BOOKING

Bookings can be made online, by telephone or email. Directions to the pub can be found by [clicking here](#). Alternatively, we can post or email them to you. If you require a taxi from a surrounding train station, we use a reliable local taxi company which we'd be happy to recommend.

2. PARKING AND ARRIVAL

There is private parking in a gravel car park at the rear of the pub with step-free access down a concrete ramp leading from the car park to the back entrance with wide, wheelchair-friendly doors. The main entrance at the front of the pub is also accessible via step-free access.

3. IN THE PUB

The pub interior is at entry level on the ground floor when entered from the front entrance and is suitable for wheelchair access. There is an accessible toilet which can be found at the rear of the pub on the right hand side, near the back entrance. Please note, there are two steps between the front bar area and back dining area next to which is a hand rail for support. If you are using a wheelchair, we have a portable ramp which can be placed over the steps for access between the two levels.

We recommend letting us know the width of a wheelchair before arrival so that we can confirm ease of access around the pub.

4. MENUS

Our menus are available online and can be downloaded. On-site menus are printed and staff will be happy to assist with reading these to guests if required.
